Jah Kente International Presents Dr. Ntinglet, Professional Instructor-Mentor, nformation Communication Information Technology, Communication Media Arts and Business Management.

EXPERTISE: Academic Leadership position or online / classroom-led faculty position in the domain of Information System, Software Engineering, Programming, Networking, Data Analytics/Data Sciences, Education and/or Business Management.

EDUCATION:

Doctor of Education, Nova Southeastern University, Fort Lauderdale, FL. EdD, 2013
    Organizational Leadership – concentration Instructional Technologies/Higher Educational Leadership.
Master of Science, Bowie State University, Bowie, Maryland MS-MIS, 1992
    Major: Management Information System
Bachelor of Science, University of the District of Columbia, Washington, DC -- BS-CISS, 1990
    Major: Computer Information and System Sciences Minor: Business Management

WORK EXPERIENCE:

Over 20 years' experience working in the Education and IT industry with emphasis on data analysis, e-commerce/e- business analysis, systems and application design/development, and database design/administration; formal classroom- led teaching and on-line synchronous/asynchronous instructing in computer applications, programming, RDBMS, data analytics and networking.

5/14 to Present   Western Governors University
Data Analytics/Database SME, Course Instructor
    • Coach, mentor and assist students throughout their engagement in their degree curriculum. Help students with specific questions that arise and offer customized guidance on challenging topics via diverse online collaboration mechanisms suitable for disseminating course content. This involve utilizing coaching reports, adobeconnect, join.me, video conferencing tools, and course communities. ⯀ Create content specific videos, hosting webinars and live cohorts for database and data analytics courses. ⯀ Contribute subject matter expertise to a larger course design effort in collaboration with instructional design team, program development managers, instructional designers, COS editors, product vendors,

assessment/project designers, etc. Instruct, mentor and coach students on challenging course content utilizing every facet that streamlines students' understanding. Courses taught cover data wrangling, R, Python, etc.

4/13 to Present   Top Group Technologies, Largo MD

Agile Coach/Scrum Master:

Undertook dual role as product owner and scrum master on an agile implementation software development project. Prioritized product backlog demands, coached development team in prioritizing /implementing sprint backlogs to completion during a sprint timebox, analyzed processes and identified impediments. Facilitated all scrum events: daily standups, sprint planning, reviews and sprint retrospectives ensuring burndowns are transparent to stakeholders and scrum team. Document user stories. Encourage cross-functional best practices ensuring timelines and deliverables are met.

Instructional Designer/Instructor:

Develop, evaluate, improve and update training programs, course content and learning resources utilizing ISD processes to develop instructor led and multimedia based courseware. Design and develop training curriculum and training objectives integrating methodologies to assess student progress towards meeting the training objectives. Extensive knowledge utilizing ISD tools such as Captivate, Elucidat, Shift, etc. Instructor for database and networking courses.

9/92 to 3/2017 Strayer University, Suitland, MD

Associate Campus Dean   Fall 2012 – Winter 2015

• Serve as Acting Campus Dean. Collaborate with Campus /Online Deans in faculty recruitment and course assignments. Mentor and orient new faculty to the University's policies, procedures, programs and services.

• Organize, supervise, and evaluate pre-employment classroom teaching demonstrations by potential faculty.

• Supervise student tutoring center and as appropriate, tutor students in introductory IT courses, remedial mathematics, English, and selected basic subjects. Coordinate computer lab usage, staffing, software, and equipment. Actively engage in student counseling and advising. Coordinate information literacy activities.

• Serve on School – i.e. School of Business, School of Information Systems – and serves as the liaison for such disciplines to the campus. Coordinate and support organization and administration of campus student clubs their related activities. Participate in the campuses' re-entry program, implement retention initiatives; attend all campus events, and involvement in community and professional organizations and events. Conduct classroom-based peer evaluations of new faculty in their first quarter of employment at the University and once a year thereafter. Audit all course guide/ syllabus each quarter. Conduct and participate in new student orientation quarterly. Participate in institutional design, research and outcomes assessment activities.

• Participate in all program meetings and/or professional development workshops. Participate in university committees and other duties, as assigned. Attend annual university commencement ceremonies scheduled for the region. Continue role as professor and teach minimum courses required.

IT Professor   9/92 to 3/2017

• Teach undergraduate and graduate level students in an average class size of 30 students (both online and on campus) on full-time basis in Information System and Database Management courses that require solving simple to complex business problems using 3GL & 4GL application programs that include but not limited to BASIC, Visual Basic, Visual Logic, OOP, OOD, Java, .NET, C, C++, COBOL, RStudio, R, MySQL. SDLC design and modeling techniques that include UML and Agile methodology. Courses taught also include: data communication, systems analysis and design, Networking, HTML, Web Development, Microsoft Office Suite, Oracle 8 – 12c, SQL Server 2000 - 2008, Visual Studio/VS .NET, Security +, Network+ and A+ Certification courses, Project Management, E- Commerce, Windows and UNIX/LINUX OS, and other computer related and Business Management courses. Currently teaching graduate level students with concentration in Education, Business Management and Information Systems.

9/10 to 6/2012 **Adjunct Professor**, Price Georges Community College, Largo, MD

Teach undergraduate freshman and junior level students in Information System, Database Management

System, Web development, Networking and Electronic Commerce courses.

9/97 to 12/2000 **Adjunct Professor**, Bowie State University - Bowie, MD Instruct freshman to senior level undergraduate students on a part-time basis in Information System, Database Management System and Electronic Commerce courses.

10/93 to 6/96 **Instructor Supervisor**, TESST Electronics & Computer Institute, Hyattsville, MD Assume all duties of a Lead Instructor/Instructors Supervisor in the department of Office Computer Specialist (OCS). Duties range from overseeing that a staff of 12 perform training as needed, counsel students on moral and other behavior adverse to school guidelines and acts as a liaison between a student body and staff of 200 with the director of the school. Evaluate, review and purchase all software, hardware and text needed to provide quality training for the smooth running of the OCS department. Instruct students of different age group in hands-on manipulation of application software and operating system software such as DOS, DBase IV, WordPerfect, Lotus, Harvard Graphics, Windows and Windows-based applications.

10/03 to 6/06 Kforce **Consultant** @ State of MD Dept of Health and Mental Hygiene, Baltimore, MD
Sr. SQL Server DBA
• Provide SQL Server DBA duties to this high-pressured State of Maryland Department of Health to enforce HIPPA regulations. Provided 24/7 Database Monitoring and ongoing Performance Tuning, database design, Data replication and cluster management, database security management on multiple large-scale databases for the
State. Design DTS packages and wrote TSQL scripts/stored procedures for routine report generation. Backup and recovery via SQL Server and Veritas cluster services.

Kforce **Consultant** @ Magellan Behavioral Health. Columbia, MD
Sr. SQL Server Database Administrator
• Perform extensive application/SQL Server database tuning to enhance performance. ⬛ Analyze and recode stored procedures, triggers and cursors to speed data retrieval. ⬛ Analyze, redesign and normalize database objects to include data integrity measures and eliminate redundancy. ⬛ Perform index analysis and tuning of clustered/non-clustered indexes and rebuild fragmented indexes. ⬛ Analyze and troubleshoot blocking, contention and slow performing queries/stored procedures using profiler trace log, performance monitor logs, query analyzer and blocker script output.

8/97 to 2002 **EC Technical Analyst/ Developer**, Booz.Allen & Hamilton Inc (BAH), Mclean, VA
• **Configuration Manager/SQL server DBA** for a BAH internal electronic procurement initiative. Develop, integrate, migrate and manage legacy application and ERP data into SQL server database. Develop workflow business rules for leveraging BAH's internal electronic procurement approval channel. Proposal writing in conformance with DOD's SOW for an EC project. Install, configure, administer Commerce One's BuySite electronic procurement solution for use in automating BAH's e-procurement process. Prepare training materials and train user. ⬛Task leader on a full life cycle development of a Distance Learning Integrated Information System for the U.S. National Guard Bureau. Responsibilities included developing process model, COTS analysis/integration, functional decomposition, functional specifications, data modeling and prototype development; with emphasis on integrating an EC solution in the financial management and funds flow requirements of the project; Oracle developer and database administrator. ⬛EC-EDI analyst for channeling BAH- to-DFAS/DOD electronic invoicing daily, and develop and electronic mechanism to reconcile daily transactions. Administer and manage Oracle database and NT servers for EC-EDI task. ⬛-Develop training materials and train pilot users and client staff in the use of e-commerce solutions within BAH.

11/96 to 8/97 **EDI Business Analyst**, The Orkand Corporation, Fairfax, VA
Project Manager: responsible for conducting a feasibility study in determining an Electronic Data Interchange (EDI) technology as a business solution for handling Title I Insurance Claims for the U.S Department of Housing and Urban Development (HUD). The project involved: - hiring qualified team members, a total business process re-engineering (BPR), an extensive study of the current business process, confer with clients, assess data requirements, evaluate existing X12 EDI transaction sets for suitability, design a cross reference matrix to map Title I data into existing X12 transaction sets, recommend existing transaction sets for use or development of a new transaction set, assess the business

impact of implementing EDI, and developing a cost benefit analysis. The process requires preparing project work plan and schedule, developing work-flow, process and data modeling; performing unit, system, pilot and hardware connectivity testing, data mapping, preparing system and operational documentation, and presenting product deliverables.

9/94 to 11/96 **Senior EDI Specialist**, GE Information Services, Rockville, MD
• Provide EDI support to GEIS' clients worldwide. Investigate and perform document tracking and on-line data monitoring via async or bisync communication paths using various protocols like X-Modem, TCP/IP, OdetteX.25, and X.400. Document and flatfile production, analysis, data mapping and tracking using ANSI X12, UNEDIFACT or TDCC OSI standards; EDI-to-Fax, BNet EDI, Dialout, Internet, FTP and EMail as alternate methods for channeling client's data. Product leader and client advocate for most of GEIS' software. Focus on clients' problem analysis and resolution with a goal of increasing client satisfaction, reducing client impact and increasing productivity. Primary liaison for GEIS' International Customer Support.

3/90 to 6/93   **Contractor -- Davidson & Associates Consultants, Inc**., Bethesda, MD
Database Systems Administrator, Pacific Institute for Research & Evaluation, Bethesda, MD -1/92 to 6/93.
• Engage in managing the organization's data resources: database planning, design, operation, analysis, maintenance and user support. Administer and assign permission for data access. Novell Netware, TCP/IP installation and administration.
System Analyst/Consultant, Davidson & Associates Consultants, Inc., Bethesda, MD -- (p/t) 10/91 to 6/92.
• Confer with business clients on issues concerning information systems: conducted preliminary investigation, feasibility study, and requirement analysis. Develop and provide recommendations for system projects, including project schedule and proposed costs.

Software Specialist/Administrative Assistant, National Grain & Feed Association, Washington, DC -- 3/90 to 12/91.
• Served as in-house computer specialist, trouble-shoot office hardware, hardware and software installation, microcomputer security management, assist and train workers with use of office hardware and software packages. Provide general office support for Trade Association: prepare invoices for billing, process membership applications, train, file, type and proofread all correspondences and position statements that leave the office, schedule appointments and make travel arrangements.

9/88 to 3/90   **Programming Lab Assistant**, University of the District of Columbia, Washington, DC
• Assist students with lab projects; update, modify and implement approved changes to application programs; analyze, design, code, test, debug and document new programs using 3GL and 4GL.

SKILLS SOFTWARE: EDI PC, EDI*Express, EDIplus, Telink, BNet EDI, PC Plus, Async Tools, SQL Server 7.0, 2K, Oracle 7, 8, 8i– 12G, Net*Connect, TSO Tools, Windows OS, Paradox, MS Office Suite, Adobe Creative Suite, Photoshop, MS Project, FoxPro, TSQL, PLSQL, MySQL, cc:Mail, Quick Books; MS Publisher, Crystal Reports, Alibre Design Express 3D CAD, ABC Flow Chart, Visio, Cognos Impromptu, and HTML. STANDARD: X12, X.25 UN EDIFACT, X.400, ISO 9000, TCP/IP, UNSPSC HARDWARE: IBM/430, DEC VAX/8650, Unisys 6000, IBM XT & ATClones
Communication hardware LANGUAGES: COBOL, FORTRAN, BASIC, OS/JCL, C, C++, Visual Basic, Shell Script, R, Tableau, Python

ENVIRONMENT: NT 4.0, DOS, PICK, NOVELL, LINUX, UNIX, MVS, CICS, CTOS, Windows OS

CERTIFICATES: Certified Scrum Master (SCM), Certified Scrum Product Owner (SCPO) * CERTIFIED SYSTEM ANALYST, Bowie State University, 1992 * MCP - MSDBA, 2000 * Novell CAN Certification, 1997 *Oracle Certified Professional, Oracle 8i, * Certified SQL Server DBA

MEMBERSHIP and HONORS:
* Who Is Who Among Students In American Universities and Colleges
* The World Who's Who of Women
* Who's Who Among America's Teachers -
* Honor roll graduate student - Bowie State University

* Magna Cum Laude
* Phi Sigma Delta Honor Society
* Member - National Assn. for Female Executives (NAFE)
* Member - American Montessori Society
* National Association of University Professors